



Code of Ethics

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Code of Ethics

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Code of Ethics

Form of Annual Certification – Employees and Contractors

I certify that I have received, read and understand the Code of Ethics ("Code"). I also certify that I have complied with and will continue to comply with the standards contained in the Code and all other Bank policies which may be applicable to me. I specifically certify that I will not use my official position or association with the Bank for personal gain or for the gain of any of my separate business interests. I understand that I have an obligation to report any suspected violations of the Code and/or illegal or potentially illegal behavior and that failure to do so is in violation of the Code. I acknowledge that the Code is a statement of standards for business conduct and ethics and does not provide any rights, contractual or otherwise, to any employee, director or third party.

[NOTE: Signatures provided electronically in Bank Learning Center]



Code of Ethics

Annual Certification – Member Directors

As required by Federal Housing Finance Agency (“Finance Agency”) regulations, I certify that:

1. I will administer the affairs of the Bank fairly and impartially and without discrimination in favor of or against any member.
2. I will not use my official position with the Bank for personal gain or for the gain of any of my separate business interests, other than the benefits of Bank membership which flow to the member institution with which I am associated in the ordinary course of business.
3. I will promptly disclose any actual or apparent conflicts of interest.

I further certify that I have received, read and understand the Code of Ethics (“Code”) and that I have complied with and will continue to comply with the standards contained in the Code and all other Bank policies that may be applicable to me. I understand that I have an obligation to report any suspected violations of the Code and/or illegal or potentially illegal behavior and that failure to do so is in violation of the Code. I acknowledge that the Code is a statement of standards for business conduct and ethics and does not provide any rights, contractual or otherwise, to any employee, director or third party.

[NOTE: Signatures provided electronically through Diligent application]



Code of Ethics

Annual Certification – Independent Directors

As required by Federal Housing Finance Agency ("Finance Agency") regulations, I certify that:

1. Neither I nor my spouse (i) serve as an officer of any Federal Home Loan Bank, (ii) serve as an officer, employee or director of any member of the Bank or of any recipient of advances of the Bank, or (iii) serve as an officer, employee or director of any holding company of a member or of a recipient of Bank advances, except as permitted by Section 1261.10(b) of the Finance Agency regulations.
2. I am in compliance with Section 1261.10(a) of the Finance Agency regulations, and will disclose to the Board any actual or apparent conflicts of interest that I or any Immediate Family Member might acquire subsequent to the date of this certification.
3. I will administer the affairs of the Bank fairly and impartially and without discrimination in favor of or against any member.
4. I will not use my official position with the Bank for personal gain or for the gain of any of my separate business interests.
5. I will promptly disclose any actual or apparent conflicts of interest.

I have received, read and understand the Code of Ethics ("Code"). I also certify that I have complied with and will continue to comply with the standards contained in the Code and all other Bank policies which may be applicable to me. I understand that I have an obligation to report any suspected violations of the Code and/or illegal or potentially illegal behavior and that failure to do so is in violation of the Code. I acknowledge that the Code is a statement of standards for business conduct and ethics and does not provide any rights, contractual or otherwise, to any employee, director or third party.

[NOTE: Signatures provided electronically through Diligent application]



Code of Ethics

I. PURPOSE

The Federal Home Loan Bank of Des Moines ("Bank") has adopted this Code of Ethics ("Code") to provide standards to deter wrongdoing and to (i) promote honest and ethical conduct and accountability and adherence to this Code; (ii) establish internal controls to ensure that actual or apparent conflicts of interest are reported and resolved; (iii) require full, fair, accurate, timely, and understandable disclosure in reports and documents filed with regulators and in other public communications; and (iv) promote the prompt internal reporting of violations of the Code to appropriate persons.

II. ROLES AND RESPONSIBILITIES

Relevant Party	Roles and Responsibilities
Board of Directors	• Approves Code of Ethics annually. • Interprets the Code Ethics. • Renders final rulings regarding violations of the Code of Ethics. • Approves any waivers of Code of Ethics provisions.
Disclosure Committee	• Approves Code of Ethics annually.
Legal Department	• Reviews Code of Ethics annually. • Conducts Code of Ethics training annually. • Collects and retains annual certifications. • Maintains records of interpretations or rulings under the Code of Ethics.
General Counsel, Chief Audit Executive, Chief Human Resources Officer	• Interprets the Code of Ethics. • Renders final rulings regarding violations of the Code of Ethics.
All Directors, Officers, Employees and Contractors	• Reads, understands and complies with the Code of Ethics. • Completes annual Code of Ethics training. • Completes annual certification.

III. KEY DEFINITIONS

Business Associate – means any individual or entity with whom a director has a business relationship, including, but not limited to:

1. Any corporation or organization of which the director is an officer or partner, or in which the director beneficially owns ten percent or more of any class of equity security, including subordinated debt;
2. Any other partner, officer, or beneficial owner of ten percent or more of any class of equity security, including subordinated debt, of any such corporation or organization; and

3. Any trust or other estate in which a director has a substantial beneficial interest or as to which the director serves as trustee or in a similar fiduciary capacity.

Contractor – means an individual engaged by the Bank, either through a staffing agency, a managed services company, or individually, and is not paid through the semi-monthly payroll process managed by Human Resources, for the purpose of performing work for the Bank at the direction of Bank employees. Each of these three categories of Contractors are defined below:

Managed Services are defined as an external, third-party who performs the work and is responsible for the recruitment, management, and selection of responsibilities to the external party. Individuals working for a managed services provider support the Bank on an as-needed basis. Managed services companies assign workers to Bank requests using their own internal processes.

Staff Augmentation Services (staffing agencies) are defined as a third-party connecting the Bank to skilled professionals for a specific duration. The Bank selects workers for ongoing support and assignments.

Independent Contractor means a worker who is not an employee and who is responsible for delivering a certain result where he or she decides how to achieve that result. The worker is selected by the Bank to support project-based work.

Family Member – means any individual related to a person by blood, marriage, or adoption.

Financial Interest – means a direct or indirect financial interest in any activity, transaction, property, or relationship that involves receiving or providing something of monetary value, and includes, but is not limited to any right, contractual or otherwise, to the payment of money, whether contingent or fixed. It does not include a deposit or savings account maintained with a member, nor does it include a loan or extension of credit obtained from a member, as long as such relationships are conducted in the normal course of business on terms that are generally available to the public.

Immediate Family Member – means parent, sibling, spouse, child, or dependent, or any other relative sharing the same residence as the director or employee.

IV. ACCOUNTABILITY AND COMPLIANCE

Except as may be otherwise indicated in the text, this Code applies to all Board of Directors ("**Board**") members and all employees, officers and Contractors (as defined in Section III). (Employees, officers and Contractors are collectively referred to in this Code as "**employees.**")



You must maintain the highest standards of honesty, integrity, impartiality, and conduct at all times. It is essential that every decision in which you participate be made objectively and in the Bank's interest, free from any undue influence of competing personal or separate business interests.

You also have an obligation to avoid any action, whether or not specifically prohibited by law, regulation, policy, or this Code, which might result in using your position at the Bank for private (including separate business interests) gain, giving preferential treatment to any organization or person, losing complete independence or impartiality, making decisions outside official channels, disclosing certain Bank information that is not publicly-available, or adversely affecting the confidence of the public in the integrity of the Bank or the Federal Home Loan Bank System ("**Bank System**").

There are numerous federal, state, and local laws and regulations that apply to the Bank, including but not limited to the regulations and policies of the Federal Housing Finance Agency ("**Finance Agency**") and the Securities and Exchange Commission. You are expected to carry out all Bank-related duties and responsibilities in accordance with those laws and regulations. Violating any of them could subject you and/or the Bank to criminal and civil penalties.

This Code of Ethics supplements and is in addition to all other Bank policies and procedures. You are responsible for complying with and adhering to all other Bank policies and procedures, as applicable.

You are responsible for having sufficient knowledge of the ethical standards set forth in this Code and in other Bank policies, to recognize ethical issues applicable to his or her duties, and for appropriately seeking advice regarding those issues.

You are responsible for reporting promptly any violation of the Code, any illegal activity, or any potential violation or illegal activity, through one of the methods described under the heading "Reporting Code Violations" below. If you have any questions or concerns about any provision of the Code, consult with the Bank's Chief Human Resources Officer, the Chief Audit Executive, or the Legal Department. Directors may also raise such questions with the chair of the Board or the chair of the Audit Committee.

V. NON-PUBLIC CONFIDENTIAL AND PROPRIETARY INFORMATION

In carrying out your duties, you may be given access to nonpublic confidential, proprietary or sensitive information of the Bank, the Bank System, the Finance Agency, and members and housing associates (collectively, "**member institutions**") of the Bank System. Such information may include, but is not limited to, member examination reports, credit underwriting information, financial information, security and auditing procedures, and personnel information.



You should use discretion when talking about Bank business to avoid compromising the Bank's position or the confidence of its member institutions. Confidential information should not be transmitted to other employees or directors of the Bank unless the recipient has a valid business reason for receiving the confidential information. In addition, care and attention should be given to any sensitive materials to ensure that confidentiality is maintained at all times. You are required to maintain the confidentiality of the information entrusted to you by the Bank, the Finance Agency, the Bank System, or a member institution, except when disclosure is legally required. Member examination reports must be treated in accordance with applicable regulations and Bank policies.

Confidential information should not be transmitted to any person outside the Bank, unless such person has a valid business reason for receiving the confidential information and is under an obligation to keep such information confidential. Casual conversations held with acquaintances and Family Members (as defined in Section III) can violate the duty of confidentiality. Even if you understand that the conversation is confidential, the confidant may not understand the significance of a breach of that confidence. Even when no harm or criminal wrongdoing is intended, confidential information of the Bank that is communicated to anyone outside the Bank can be used to compromise the integrity of the Bank, the Finance Agency, or member institutions. Further, such communications may violate applicable laws. When in doubt, consider information learned at the Bank to be confidential unless informed otherwise.

The Bank has an interest in maintaining sole control of proprietary information. This includes the Bank's business plans, methods of doing business, products, services, computer software and models, computer databases, financial information, any other information having commercial value to the Bank, and confidential information of any kind belonging to others but licensed or disclosed to the Bank. You may not disclose or use any proprietary information, except in accordance with your Bank duties, without approval by the Disclosure Committee. Your duty to maintain the confidentiality of such information continues after your position with the Bank has ended.

You may not discuss Bank matters with the media or stock analysts, unless authorized in advance by the Disclosure Committee.

VI. INSIDER TRADING AND 'TIPPING'

Federal and state securities laws prohibit you from buying or selling the Bank's or another entity's securities at a time when you possess material nonpublic information relating to the Bank or the entity.¹ Such conduct is known as "insider trading." Passing such information on to someone else who may buy or sell securities of an entity to which such information relates – known as "tipping" – is also illegal. Information is generally considered material if there is a substantial likelihood that a

¹ 17 C.F.R. § 240.10b5-1

reasonable investor would consider the information important in deciding whether to purchase, sell or hold a security. Information is nonpublic unless it has been broadly disseminated or made widely available to the general public.

If you are in possession of material nonpublic information relating to the Bank, you may not misuse such information by (1) buying or selling securities of the Bank or engaging in any other action to take advantage of that information, or (2) communicating that information to other persons that do not need to know the information for legitimate Bank purposes. These prohibitions also apply to securities of and material nonpublic information pertaining to member institutions and any other third party doing business or considering doing business with the Bank (collectively referred to as "**Business Partners**") if you acquire such information in the course of your Bank duties.

Violation of these insider trading rules may subject you to prosecution and/or liability under federal and state law, which may result in civil and criminal penalties. Therefore, you must be extremely cautious to avoid the misuse of material nonpublic information. If you have any doubt about whether or not something constitutes material nonpublic information, contact the Legal Department.

You are expected to be familiar with the Bank's Disclosure and Insider Trading Policy, which provides greater detail on the Bank's policies regarding insider trading, and which provides special rules governing transactions in the Bank's securities by member institutions affiliated with Bank directors.

VII. CONFLICTS OF INTEREST – GENERAL

You are expected to guide your business decisions made on behalf of the Bank solely on the basis of what is best for the Bank, and ensure that personal interests do not improperly influence them. Conflicts of interest arise in any situation where there is a potential for divided loyalties between your personal interests and your obligations to the Bank. You should also be cautious of activities that create even the appearance of such a conflict. *For example*, it may appear that a conflict of interest exists if you participate in the selection of a non-profit organization to receive a charitable contribution from the Bank, if your Family Member is employed by the non-profit.

If you have a question about any potential conflicts of interest, contact the Chief Audit Executive, Chief Human Resources Officer, or the Legal Department for resolution.

Directors

The Board has responsibility for overseeing the management of the Bank. Directors are required to exercise reasonable care when directing the Bank's activities and must always consider the Bank's interests before their own. To help ensure this, directors shall disclose all actual or apparent conflicts of interest

to the Board and, as appropriate or required, furnish any necessary reports. The Board must then determine whether an actual conflict exists after receiving full disclosure. Such deliberations shall occur outside the affected director's hearing. If an actual conflict is found to exist, the director shall be recused from all further considerations relating to that matter. Each director shall also ensure that any requests for information pertaining to directors that are required by Finance Agency regulations are filed.

All issues regarding conflicts of interests involving directors shall be handled by the Executive and Governance Committee. The Bank's Legal Department shall work with the Executive and Governance Committee to: (i) help address conflicts when they arise; (ii) help ensure that all reports required to be filed by individual directors pursuant to Finance Agency regulations are filed; (iii) help ensure that conflicts are disclosed and resolved in accordance with this Code; and (iv) monitor compliance with these provisions.

VIII. FINANCIAL CONFLICTS OF INTEREST

A. Financial Relationships – Employees (*Does not apply to Contractors*)

An employee may borrow money from any Business Partner of the Bank, provided that (i) the entity or individual is a recognized lending institution, and (ii) the loan is made at the same rate, and upon the same security, repayment, and other terms as made available to other borrowers under the same or similar circumstances.

An employee may have deposit accounts, IRAs, Keoghs, pension or retirement plans, or other financial relationships with any Business Partner that is a recognized financial institution provided that the relationship is transacted on the same terms and conditions as would be available to other customers under the same or similar circumstances.

B. Financial Interests – Employees (*Does not apply to Contractors*)

Except as provided below, an employee may not have a Financial Interest (as defined in Section III) in any Business Partner of the Bank.

Even though the Financial Interests described below might be permissible, employees must always be sensitive to taking any actions that might be construed as a conflict of interest or a violation of the insider trading prohibitions discussed in Section VI.

1. An employee may have a Financial Interest in a Business Partner that arises solely through ownership of shares or other investment units of one or more diversified mutual funds or indexed funds that have invested in such institution, so long as the employee does not contribute to the investment decisions of the fund.
2. An employee may have a Financial Interest in a Business Partner if the Financial Interest was acquired through: former employment with such institution; current or former employment with such institution by the employee's Immediate Family Member (as defined in Section III); or the death of another person.
3. An employee may have a Financial Interest in a Business Partner where such interest was acquired through the issuance or sale to the employee in connection with the conversion of a mutual institution to a stock institution, provided such interest was issued or sold to the employee only because he or she was an account holder in the institution.
4. An employee may have a Financial Interest in 1% or less of the issued and outstanding shares of a publicly-held corporation that is a Business Partner of the Bank.

An employee with a Financial Interest in a Business Partner may not participate in any Bank decision specifically affecting such institution, even if the Financial Interest is permitted.

C. General Rules Applicable to Directors

Each director shall disclose to the Bank's Board any Financial Interests he or she has, as well as any known Financial Interests of any Immediate Family Member or Business Associate (as defined in Section III), in any matter to be considered by the Board and in any other matter in which another person or entity does, or proposes to do, business with the Bank. A director shall fully disclose the nature of his or her interest in the matter. A director shall refrain from considering or voting on any issue in which the director has a Financial Interest, directly or indirectly.²

D. Rules Applicable to Independent Directors

Independent directors and their spouses may not: (a) serve as an officer, director or employee of any member of the Bank or of any recipient of advances from the Bank; (b) serve as an officer of any other Federal Home Loan Bank; or (c) serve as an officer, director or employee of a holding company that controls one or more members of, or one or more recipients of advances from, the Bank, if the

² 12 CFR §1261.11(b)

assets of all such members or all such recipients of advances constitute 35 percent or more of the assets of the holding company, on a consolidated basis.³

E. Gifts

The guidelines below have been established to help you avoid any actual or apparent conflict of interest when giving or receiving gifts from Business Partners. Notwithstanding these guidelines, however, you may not accept any gift from a Business Partner – regardless of its value – that you believe is given with the intent to influence your actions, or where acceptance of the gift creates the appearance of intending to influence your actions. The same standard also applies to giving gifts to Business Partners.

1. You may not accept or give cash, checks, or other marketable securities in any amount under any circumstance. Prepaid debit cards are equivalent to cash and are prohibited by the Code. Gift cards issued by retailers that may be used only for the retailer's goods or services are allowable under the Code, subject to the dollar limits described below.
2. You may not accept or give gifts of more than nominal value (a fair market value of not more than \$300 in any calendar year) from or to any single Business Partner of the Bank. Report the receipt of a gift with a value of \$50 or greater to the Legal Department.
3. Expenses paid on your behalf by a Business Partner for accommodations, meals, entertainment events, or other group activities offered in connection with business meetings or to foster better business relations are permitted by the Code. Any such expenses that exceed \$300 may be acceptable if approved in advance by the Legal Department.
4. You may not accept discounts or rebates on merchandise or services from a Business Partner unless they are available to all employees or directors or to the general public.
5. You may not accept honoraria or similar fees and payments that are given for publications, speeches, or lectures based on Bank duties or employment.
6. You may accept gifts or favors based on obvious personal or family relationships when circumstances make it clear that it is the personal relationship, rather than the business of the Bank, that is the motivating factor.
7. An employee or director who is offered or receives something of value beyond what is permitted by the preceding paragraphs must report the gift or favor to the Legal Department. Such disclosure will evidence your good faith and will help protect you from being implicated in circumstances that may suggest corrupt

³ 12 CFR §1261.10



intentions or breach of trust. When in doubt as to whether a particular gift may be accepted, contact the Legal Department for a written determination.

IX. REFERRALS

If the need arises to refer Business Partners to professionals for specific advice, you should provide multiple names wherever possible without indicating favoritism. You may not accept a fee for such referrals.

X. TAKING ADVANTAGE OF BUSINESS BELONGING TO THE BANK

Business development ideas and growth potential that arise in the conduct of Bank business are Bank assets. For this reason, you are prohibited from engaging in a competing business or diverting business from the Bank. Business opportunities available to or developed by you while engaged in Bank work, or through use of Bank facilities, belong to the Bank and may not be pursued by you except after full disclosure and consent by the Bank.

XI. FAIR DEALING

You are expected to perform your duties fairly and impartially and without discrimination in favor of or against any member institution. You must also deal fairly with Business Partners and other directors and employees.

In performing your duties and in your dealings with Business Partners, you should avoid situations that create even the appearance of unfair dealing. *For example*, you should exercise caution when engaging a Business Partner that employs your Family Member, if doing so even creates the appearance of favoritism towards that Business Partner.

XII. AFFORDABLE HOUSING PROGRAM PROJECTS

If you or your Family Member has a Financial Interest in, or is a director, officer, or employee of an organization involved in a project that is the subject of a pending or approved Affordable Housing Program (AHP) application, you may not participate in or attempt to influence decisions by the Bank regarding evaluation, approval, funding, monitoring or any remedial process for such project.

XIII. ASSET AND INVESTMENT PURCHASE PROGRAMS

If you or your Family Member has a Financial Interest in, or is a director, officer or employee of the entity that originated, issued, or is selling an asset or investment to the Bank, you may not participate in or attempt to influence decisions by the Bank regarding the evaluation, approval, funding, monitoring or any other actions relating to the asset or investment.



XIV. OUTSIDE ACTIVITIES

- A. You are encouraged to participate in cultural, religious, charitable, professional, social, fraternal, nonprofit, educational, recreational, public service or civic organizations, provided that such participation does not interfere or conflict – either in fact or in appearance – with your duties. You may not participate in any way in any decision or transaction, either on behalf of the Bank or any outside organization, if the interests of the Bank and the organization conflict in fact or in appearance, and the records of both parties should clearly reflect this abstention. You must report immediately any actual or potential conflict of interest to the Legal Department.
- B. You may not use supplies, materials, and other property belonging to the Bank, in more than an incidental way, in the performance of outside activities unless approved in advance by the Bank.
- C. The Bank encourages activities such as speaking engagements and authorship of professional articles. Speeches, manuscripts, or articles reflecting Bank policy should be carefully reviewed with the Bank’s Disclosure Committee prior to dissemination.
- D. Official Bank sponsorship or support of any outside event or organization, except as to organizations in which the Bank holds a membership or is coordinated by the Bank’s Community Engagement Team, requires the advance approval of the Bank.

XV. OUTSIDE EMPLOYMENT (*DOES NOT APPLY TO CONTRACTORS*)

- A. A full-time employee's first work priority must be employment at the Bank. You may undertake outside employment (including self-employment), with or without compensation, provided it does not interfere with work for the Bank. However, you may not be employed by a member institution or brokerage firm and you should not undertake outside employment which might influence, or appear to influence, actions taken, judgments made, or advice given as a Bank employee. You must inform your supervisor before accepting outside employment.
- B. You are not prohibited from seeking or negotiating other employment, even if a prospective employer is a Business Partner, or from accepting reimbursement for reasonable expenses, such as meals and travel-related expenses, associated with interviews with a prospective employer. However, if you are negotiating or have reached an agreement concerning future employment, you must advise your supervisor, remove yourself from participation in any matter(s) involving the prospective employer, and take no action that would influence the outcome of any such matters.
- C. You may not accept compensation for services performed for the Bank from any source other than the Bank.

XVI. PROTECTION OF BANK PROPERTY AND RECORDS

Without proper authorization, you may not remove Bank property or use it other than in connection with official Bank business.

All Bank records and documents are Bank property and are for official purposes only. You may not conceal, alter, mutilate, obliterate, destroy, remove or attempt to remove records or documents from the Bank, except in accordance with Bank policies and procedures. As described more fully in the Bank's Records Management Policy, if you learn that documents or records of any type may be required in connection with an audit, bankruptcy, lawsuit or government investigation, you must preserve all possibly relevant documents, and must not knowingly alter, destroy, mutilate, conceal, cover up, falsify or make a false entry in any record or document with the intent to impede, obstruct or influence the investigation or litigation.

XVII. FRAUD

Each employee and director is required to support the Bank's antifraud efforts. In certain instances, the Bank may have internal and/or external reporting obligations associated with the identification of a fraud or suspected fraud.

Internal Fraud

You are responsible for adhering to internal controls and for reporting any incidence of fraud. This responsibility is met by carrying out duties in accordance with Bank policies and procedures and by reporting any known or



suspected misappropriation of assets or fraudulent financial reporting to the Legal Department, the Chief Audit Executive, or the Audit Committee.

Financial Instrument Fraud

You are responsible for reporting to the Bank's Financial Instrument Fraud Officer the discovery of any purchase or sale of a fraudulent financial instrument or suspected fraud related to the purchase or sale of a financial instrument, in accordance with Bank policies and procedures.

Counterparty Fraud

You should contact the Financial Instrument Fraud Officer if you become aware of individuals or entities having a contractual relationship with the Bank that have been convicted of fraud or a similar offense within the past three years.

XVIII. IMPROPER INFLUENCE ON CONDUCT OF AUDITS AND EXAMINATIONS

You must cooperate in any audit, investigation or examination conducted by the Bank's internal and external auditors or legal counsel, or by the Bank's regulators, and are prohibited from taking any action to fraudulently influence, coerce or mislead any internal or external auditor or legal counsel, or regulator engaged in the performance of any audit, investigation or examination.

XIX. POLITICAL ACTIVITY

You may participate in political activities only as an individual and not as a representative of the Bank. In addition, campaigning for yourself or for other candidates should not impair your effective functioning or job performance. An employee may hold a part-time elected position if performance of such position does not conflict – either in fact or in appearance – with the performance of the employee's job. A director may hold an elected position if performance of such position does not conflict – either in fact or in appearance – with the performance of the director's obligations to the Bank. Employees and directors are prohibited from soliciting political contributions from the Bank or a Bank representative.

XX. ELECTION OF DIRECTORS

Finance Agency regulations generally prohibit any director, employee or agent of the Bank from taking actions to influence director elections. Finance Agency regulations permit certain actions to support the nomination or election of any individual for a member directorship, or to assist the Bank's Board in identifying and informing Bank members of the particular skills and experience it seeks to add to the Board. You



are responsible for adhering to applicable Finance Agency regulations⁴ and the Bank's Director Election Procedures in connection with the director election process.

XXI. DISCLOSURES AND PUBLIC COMMUNICATIONS

All employees and directors responsible for (1) the submission of disclosures in reports and documents the Bank may file with regulatory authorities or (2) the distribution of any public communications by the Bank, shall each undertake to ensure that the information provided is full, fair, accurate, understandable and timely.

XXII. WAIVERS

A request for a waiver of any provision of this Code must be made whenever there is a reasonable likelihood that a contemplated action will violate the Code. All requests for waivers should be made in writing to the Board for evaluation. Any waiver or amendment of any provision of this Code must be approved by the Board and disclosed or reported promptly, as required by applicable laws and regulations, and any waiver or amendment shall be posted on the Bank's public website for at least 12 months. Information regarding waivers or amendments shall be retained by the Bank for a period of six years.

XXIII. REPORTING CODE VIOLATIONS

If you believe or become aware that any violation of this Code, including illegal activity, has been engaged in by any other employee, director or third party acting on behalf of the Bank (including Contractors), you must promptly report the violation under the Bank's Complaint Handling and Whistleblower Policy. All managers are responsible for reporting any suspected Code violations or reports received of potential Code violations. Depending on the nature of the violation, you may report the activity to the Chief Audit Executive, the Chief Human Resources Officer, the General Counsel, or any other executive officer. Directors may also report the activity either to the chair of the Board or the chair of the Audit Committee.

The Bank has also retained an independent third-party provider, EthicsPoint, to provide you with mechanisms to submit complaints. You can anonymously report a complaint through EthicsPoint by telephone or the Internet at:

- Telephone Number: 888-779-8085
- Internet Address: www.ethicspoint.com. A link to the EthicsPoint website is also provided on the Bank's Front Porch intranet site and on the Bank's public website.

The Bank will review and investigate all such reports in a prompt manner and take all appropriate corrective action in accordance with applicable Bank policies and

⁴ 12 CFR §1261.9



procedures. Every affected employee and director is required to cooperate fully with any inquiry that results from any reported matter.

You are required to report any violation of this Code, and failure to do so shall constitute a violation of this Code. Complaints of violations of this Code or of any illegal or potentially illegal act or any other misconduct, harassment or discrimination will be kept confidential to the fullest extent possible consistent with the Bank's need to conduct a thorough review of the reported activity.

Retaliation

The Bank is committed to promoting ethical business practices and achieving compliance with all applicable laws and regulations, accounting standards and controls and audit practices. Therefore, the Bank will not discharge, demote, suspend, threaten, harass or in any manner discriminate or retaliate against any employee or director with regard to the terms and conditions of employment based upon any lawful actions of such person and good faith reporting of, or cooperation with the investigation of, violations of this Code. If you believe that such retaliation has occurred, you should inform the Legal Department.

XXIV. ADMINISTRATION OF CODE OF ETHICS

The provisions of this Code are intended to be interpreted and applied under a reasonableness standard. The Bank's General Counsel, Chief Human Resources Officer, Chief Audit Executive, or the Board, as appropriate, shall be responsible for interpreting the Code and rendering final rulings regarding violations of this Code. Any person or Committee that makes an interpretation or ruling or conducts an investigation under this Code shall provide a report of such interpretation, ruling or investigation to the Legal Department, who shall maintain appropriate records.

You are required to read this Code and, at least annually, certify that you have read the Code, understand its provisions, and agree to abide by it. Employees provide this certification by completing an online training course and certification, while directors complete the applicable certification shown at the beginning of the Code within the Diligent application.

Violations of the Code are grounds for remedial or disciplinary action up to and including dismissal or, in the case of a director, removal from office. Disciplinary action for employees may include, but is not limited to, oral or written warning, suspension or termination. Remedial action, when appropriate, may include, but is not limited to, divestment of conflicting interests, changes in assigned duties, or disqualification from a particular assignment or position.

The Code shall be reviewed annually by the Legal Department and approved annually by the Disclosure Committee and by the Board. Amendments to the Code may be made at any time, with the approval of the Disclosure Committee and the Board.

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