FHLB Des Moines Region Member Meetings

SESSION 1 - LIVING IN THE NEW WORLD



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FHLB Des Moines



Our Series Presenters



Dave Koch Managing Director







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Making Big Things Happen from Small Actions! 2020 FHLB Des Moines Regional Member Meetings

- Session 1: Managing Your Balance Sheet in Times of Crisis
- Session 2: Creating Your Ideal Funding Plan Structure
- Session 3: Navigating a Flattening Yield Curve During Record Low Rates
- Session 4: Asset and Funding Strategies



Overview or challenges facing community FIs

Session 1 Agenda Current market challenges – A quick look at current conditions

Building the case for "managed sustainability"

Current concerns – managing liquidity in today's environment

Managed Sustainability

- Sustainability Defined
 - The ability to be maintained at a certain rate or level
 - Avoidance of the depletion of natural resources in order to maintain an ecological balance
- What are the "natural resources" of a community FI?
 - Spread
 - Service
- How well have we "managed" our natural resources in the past decade?
- Is the future sustainability "manageable"? At what cost?
 - For every decision there is a cost. Is a lack of action today a cost tomorrow?





Looking Back



Pre-pandemic Community Banking Trends

• Average community FI in UBPR peer 5: \$300 million - \$1 billion

Financial Trends	2006 💌	2009 🗾	2011 💌	2015 🚬	2019 🗾
Avg Assets	\$ 466,021	\$530,961	\$420,139	\$436,942	\$638,199
Avg Loans	\$ 283,607	\$326,255	\$257,195	\$281,660	\$363,145
Avg Deposits	\$ 308,004	\$343,396	\$290,354	\$305,678	\$446,542
Ttl Equity Capital	\$ 44,937	\$ 47,831	\$ 41,422	\$ 51,126	\$ 63,153
Tangible Equity	N/A	10.20%	10.15%	10.65%	11.15%
RB Capital	N/A	16.10%	16.87%	16.33%	18.80%



Pre-pandemic Community Banking Concerns

• Average community FI in UBPR peer 5: \$300 million - \$1 billion

Financial Trends	2006 💌	2009 🗾	2011 🚬	2015 🗾	2019 🗾
Asset Growth	4.73%	2.72%	2.16%	2.33%	2.00%
Loan Growth	7.98%	2.06%	1.40%	2.67%	1.45%
Deposit Growth	11.98%	3.66%	2.57%	2.48%	2.26%
Equity Growth	2.93%	0.20%	0.71%	1.07%	1.86%
Loan\Deposit	81.37%	84.17%	94.37%	83.43%	81.47%
Loan\Asset	66.35%	66.33%	62.20%	65.90%	68.55%



Pre-pandemic Community Banking Concerns

• Average community FI in UBPR peer 5: \$300 million - \$1 billion

Financial Trends	2006 🗾	2009 🗾	2011 🗾	2015 🗾	2019 💌
Loan Yield (TE)	8.04%	6.27%	6.15%	5.17%	5.53%
Cost of IB Deposits	3.64%	1.77%	1.00%	0.52%	1.16%
NIM (TE)	N/A	4.04%	4.17%	3.90%	3.92%
Non-Int Income	1.20%	1.01%	1.06%	1.23%	1.10%
Non-Int Expense	3.69%	3.43%	3.36%	3.30%	3.07%
Net Overhead	2.49%	2.42%	2.30%	2.07%	1.97%
Efficiency Ratio	79.74%	79.45%	76.20%	70.22%	66.19%
ROA (Sub S adj)	N/A	0.05%	0.50%	0.80%	0.88%
ROE	N/A	-0.43%	3.48%	7.03%	7.41%



Peer Group 5 Trends – 2004-2019

- Net interest margin has been declining throughout
 - 3.83% in 2019 vs. 4.30% in 2004
 - -0.47 of a decline of 10.9%
- Is this margin sustainable for another 5-10 years?
 - Another 10% decline = 3.45%
 - What's the offset?
 - What changed
 - What is the market saying about community bank values?



Peer Group 5 Trends – 2004-2019

- Historical annual growth rates 8-10%
- Post crisis growth rates 2-3%





Peer Group 5 Trends – 2004-2019



- Post crisis capital levels declined but still strong
- Capital levels at or above 2004 levels
- Regulatory emphasis on capital a barrier to growth?
 - Real or perceived?

Polling Slide

- Do the trends on the prior slides generally represent your institution over the past decade?
 - Yes
 - No



What were your major concerns about 2020-2021 3 months ago?

Mark all that apply:

- □ Inverted yield curve and margin?
- Non-interest income generation
- Deposit growth pressures
- More pressure for longer, fixed rate loan terms
- Non-bank competitors
- CECL
- Regulatory environment
- Other: _____
- Other: _____



PPP Lending

A LOOK AT THE PROFITABILITY





Paycheck Protection Loans – A Look at Profitability

- At first blush, 1% rate for a 2-year loan sounds suboptimal
- Originations fees paid by SBA up-front on a reverse tier
 - < \$350,000 5%
 - \$350k \$2 million 3%
 - > \$2 Million 1%
- Other key assumptions for modeling profitability
 - Origination expense of \$2,000 per loan and 1.0% to service annually
 - Prepayments at 0%, 30% and 75% with 0% as worst case as faster prepayments allow the fee to come into income faster
 - Credit losses at 1% which we believe are on the high side
 - Funding costs = FTP Average FHLB bullet advances



Paycheck Protection Loans – A Look at Profitability

• \$350k loan, 0% Prepay

RAROC (Lifetime)	
Wtd Loan Yield	1.000%
+Wtd Fees	4.937%
- Wtd Fund Bench	0.637%
- Option Risk	0.000%
- Credit Risk	1.000%
- Expense	1.552%
= Spread	2.747%
- Tax Adjust	0.962%
= After Tax Spread	1.786%

• 350k Ioan, 30% Prepay

RAROC (Lifetime)	
Wtd Loan Yield	1.000%
+Wtd Fees	5.949%
- Wtd Fund Bench	0.599%
- Option Risk	0.000%
- Credit Risk	1.000%
- Expense	1.664%
= Spread	3.686%
- Tax Adjust	1.290%
= After Tax Spread	2.396%



Paycheck Protection Loans – A Look at Profitability

• \$1.5 Million Ioan, 0% Prepay

RAROC (Lifetime)	
Wtd Loan Yield	1.000%
+Wtd Fees	2.925%
- Wtd Fund Bench	0.637%
- Option Risk	0.000%
- Credit Risk	1.000%
- Expense	1.129%
= Spread	1.159%
- Tax Adjust	0.406%
= After Tax Spread	0.753%

• \$1.5 Million Ioan, 30% Prepay

RAROC (Lifetime)	
Wtd Loan Yield	1.000%
+Wtd Fees	3.521%
- Wtd Fund Bench	0.599%
- Option Risk	0.000%
- Credit Risk	1.000%
- Expense	1.154%
= Spread	1.767%
- Tax Adjust	0.618%
= After Tax Spread	1.149%



Polling Slide

- Is your FI taking part in the paycheck protection program?
- Yes
- No
- Undecided



Loan Allowance & COVID-19

- Today's accounting results in reduction in earnings (via increased provision expense) during the height of the 2007-2008 financial crisis – when banks' earnings and capital were most stressed.
- CECL was issued to address this "too little too late" concern
- Comparison of Hypothetical CECL Provision Expense to Actual Provision Expense as a % of Total Assets 1.00% 0.50% 0.00% 2002:01 2008:03 2008:04 2009:01 2009:002 2009:03 2009:04 2010:01 2008:02 2010:02 08:01 2010:03 010:0 Actual Provision Expense (F Hypothetical CECL Provision Expense abrigo
- Under CECL, allowance should begin to build up before the height of economic crisis

Loan Allowance & COVID-19

Understanding Concentration Risks







Loan Allowance & COVID-19

Impact of COVID-19 on allowance calculations

- Will regulatory guidance accelerate loss for loans that were delinquent prior to COVID-19 impacts
- The delayed impact of COVID-19 credit risk impacts on performing loans
- Adjustments to qualitative and environment factors



Liquidity Risk & Supply Chain

IS YOUR LIQUIDITY MANAGEMENT PROGRAM WORKING NOW IN A TIME OF NEED?



Liquidity Definitions

- Operational liquidity
 - Asset based or core liquidity: Cash and other financial assets that can be easily converted to cash for operational needs
 - Withdrawals
 - Originations
 - Total (cash flow based) liquidity : Does your projection maintain sufficient sources to meet financial obligations: withdrawals, loan demands and other commitments.
 - To what extent is liquidity changing level and/or form
 - Should include measures of debt or borrowing capacity.
- Contingent liquidity
 - Asset sales, wholesale borrowing, non-core funding sources



Liquidity Sources

- Pools or reservoirs (stock of funds)
 - Cash
 - Stock of high-quality assets that can be converted to cash



• Flows

- Loan repayments
- Investment repayments and maturities not in the "HQLA" pool
- Planned deposit growth



- Contingent sources
 - Borrowing lines





Liquidity Risk Today

- Impact of pandemic economic slowdown
 - Deposit impact?
 - Loan repayment/credit risk?
 - Deferrals & Forbearance
 - Draws on credit lines?
- You need to test the "volatility" of funding inflows\outflows during economic and market disintermediation!



• Step 1: What is our stock of available "liquid assets" ?

			1	「otal \$	% of
Section	1: Liquid	Assets	9	0 Days	Ttl Assets
1-1		Overnight Funds + ST Investments	\$	249,479	14.10%
1-2	plus	Market value of available securities	\$	75,104	4.24%
1-3	plus	Other Liquid assets	\$	-	0.00%
1-4	plus	Projected 30 day cash flows from securities (not included in 1 or 2)	\$	-	0.00%
-15	plus	Loans held for sale (% of Commitments sold)	\$	-	0.00%
1-6	plus	Projected cumulative cash flows from loans (contractual and prepayment)	\$	76,399	4.32%
1-7	equals	Total Liquid Assets & Sources	\$	400,982	22.66%



• Determine short-term liabilities to fund

			٦	「otal \$	% of
Section	ection 2: Short term volitale liabilities		9	0 Days	Ttl Assets
2-1		Wholesale funds maturing	\$	_	0.00%
2-2	plus	Core Deposit runoff assumptions (Maturing CDs @ x% + y% of NMDs)	\$	115,087	6.50%
2-3	plus	Brokered CD Maturities	\$	-	0.00%
2-4	plus	Reciprocal CD Maturities	\$	-	0.00%
2-5	plus	Firm commitments to originate	\$	75,000	4.24%
2-6	plus	Potential draws on lines of credit (Assumed 10% -90 days)	\$	2,572	0.15%
2-7	equals	Total Liabilities & Uses	\$	<i>192,660</i>	10.89%
		Basic Liquidity Ratio	\$	208,322	11.77%

• Basic liquidity ratio (BLR) calculation options

- (Total liquid asset sources total liability uses) / Total Assets Set a minimum level as policy
- Total liquid asset sources / total liability uses > 100% is excess < 100% is shortage. Set a range as policy



- Step 3: Add contingent liability sources to the basic measure from step 2
- Create a section for each source
- Limit source availability by:
 - Policy limits
 - Remaining capacity

			Total \$		% of
Section	3: Cont	ingent Liquidity FHLB	9	0 Days	Ttl Assets
3-1		Maximum FHLB Line of Credit	\$	495,000	27.97%
3-2a		Qualifying collateral	\$	784,089	44.30%
3-2b	less	Outstanding borowings	\$	218,444	12.34%
3-2	equals	Collateralized advance capacity	\$	565,645	31.96%
3-5		Maximum policy limit on FHLB Advances	\$	442,464	25.00%
3-6		Remaining Capacity (Lesser of 3-1, 3-2a or 3-5) less outstandings	Ş	224,020	12.66%
		Basic Liquidity Ratio with FHLB	\$	330,530	18.68%

				Total \$	% of
Section	4: Brok	ered Deposits	9	90 Days	Ttl Assets
4-1		Maximum Brokered Deposit Policy Limit	\$	265,479	15.00%
4-2a	less	Current Balance Brokered Deposits	\$	-	0.00%
4-2b	plus	Recipricol brokered CDs	\$	-	0.00%
4-3	equals	Remaining Brokered Capacity	\$	265,479	15.00%
		Basic Liquidity Ratio with FHLB & Brokered	\$	596,009	33.68%
				Total \$	% of
Section	5: Inter	net & Rate Board Deposits	9	90 Days	Ttl Assets
5-1		Maximum Internet\Rate Board Deposit Policy Limit	\$	176,986	10.00%
5-2	less	Current Balance Internet & Rate Board Deposits	\$	-	0.00%
5-3	equals	Remaining Internet CD Capacity	\$	176,986	10.00%
Section	6: Corre	espondent Bank Lines	9	Total \$ 90 Days	% of Ttl Assets
6-1		Total Correspondent Lines	Ş	-	0.00%
6-2	less	Current Balance Correspondant Banks	\$	-	0.00%
6-3	equals	Remaining Correspondant Lines	\$	-	0.00%
		Basic Liquidity Ratio with FHLB & Brokered & Rate Boards	\$	772,994	43.68%
				Total \$	% of
Section	7: Fede	ral Reserve Bank\FF Purchased	9	90 Days	Ttl Assets
7-1		Maximum Internet\Rate Board Deposit Policy Limit	\$	176,986	(10.00%)
7-2	less	Current Balance Federral Reserve	\$	-	0.00%
7-3	equals	Remaining Federal Reserve Capacity	\$	176,986	10.00%
		Basic Liquidity Ratio with FHLB & Brokered & Rate Boards	Ś	949.980	53.68%





Stress Testing the BLR

Applying today's concerns to the BLR for liquidity testing

Scenario Test Assumptions

- Loan repayments decline due to slowdown from pandemic impact to economy
- Deposit outflows increase from projected levels as depositors lean on savings for funds in difficult times
- Business and consumer lines of credit experience increased draws to 50% of total outstanding levels
- Securities portfolio take additional 5% discount to normal expected pricing due to volatile markets



Liquid Asset Comparison – Base to Stress

• Step 1: What is our stock of available ""liquid assets" ?

Section	1: Liquid	Assets	T 9	otal \$ 0 Days	Т 90	otal \$) Days
1-1		Overnight Funds + ST Investments	\$	249,479	\$	249,479
1-2	plus	Market value of available securities	\$	75,104	\$	70,767
1-3	plus	Other Liquid assets	\$	-	\$	-
1-4	plus	Projected 30 day cash flows from securities (not included in 1 or 2)	\$	-	\$	-
-15	plus	Loans held for sale (% of Commitments sold)	\$	-	\$	-
1-6	plus	Projected cumulative cash flows from loans (contractual and prepayment)	\$	76,399	\$	50,933
1-7	equals	Total Liquid Assets & Sources	\$	400,982	\$	371,179



Volatile Liability Comparison – Base to Stress

• Liquidity declines by nearly \$500,000 under this scenario

			Т	otal \$	% of	٦	Fotal \$	% of
Section 2: Short term volitale liabilities				0 Days	Ttl Assets	9	0 Days	Ttl Assets
2-1		Wholesale funds maturing	\$	-	0.00%	\$	48,077	2.72%
2-2	plus	Core Deposit runoff assumptions (Maturing CDs @ x% + y% of NMDs)	\$	115,087	6.50%	\$	216,216	12.22%
2-3	plus	Brokered CD Maturities	\$	-	0.00%	\$	-	0.00%
2-4	plus	Reciprocal CD Maturities	\$	-	0.00%	\$	-	0.00%
2-5	plus	Firm commitments to originate	\$	75,000	4.24%	\$	75,000	4.24%
2-6	plus	Potential draws on lines of credit (Assumed 10% -90 days)	\$	2,572	0.15%	\$	321,628	18.17%
2-7	equals	Total Liabilities & Uses	\$	<i>192,660</i>	10.89%	\$	660,921	37.34%
		Basic Liquidity Ratio	\$	208,322	11.77%	\$	(289,741)	-16.37%

- Question: How would you go about replacing this for a short or longer-term scenario?
 - Would this place pressure on financial performance that might impact access to contingent sources



Contingent Sources – Stress Test

<u>Source</u>	Amount available under policy
• FHLB:	\$224,000
 Brokered Deposits 	\$265,500
• Internet/Rate Board	\$175,000
 Federal Reserve 	\$175,000

Which option you choose depends on longevity of the crisis, your overall financial condition, timing of the need...

Document your thoughts and plan!



Polling Slide

Have you developed your planned impact of COVID-19 on future cash flow projections?

- Yes
- No, but in the process
- No
- Unsure



Back to Our Future...Managing Sustainability





What Does The Future Hold

• Lower rates for longer?

- How long is long?
- Return to positive slope or inverted curve?
- Negative rates?
- Margin compression?
- Is your biggest risk from rising rates?
- What is our planning horizon?
 - Tactical: 1-2 Years or less
 - Strategic: 3-5 Years



Our Sample Bank – December 2019

Total Loans	\$ 600		
Total Investments	\$ 105		
Other Assets	\$ 45	TCE/ Assets	10%
Total Assets	\$ 750	Leverage Ratio	10%
Total Deposits	\$ 660	Loan/Asset	80.00%
Total Borrowings	\$ 15	Loan/Deposit	90.91%
Common Equity	\$ 75	ROA	0.75%
Total Liab & Equity	\$ 750		



Our Sample Bank – Asset Mix

Earning Asset Mix	Balance	% of Loans	Current Yield	Current New \$ Offer Rate
CRE	\$ 210.00	35.00%	4.25%	3.75%
RE Mtg	\$ 150.00	25.00%	3.88%	3.00%
Construction/Dev	\$ 90.00	15.00%	4.25%	4.00%
Other	\$ 150.00	25.00%	5.50%	5.00%
Total Loans	\$ 600.00	100.00%	4.47%	3.91%
ALLL	\$ (7.50)			
Investments	\$ 77.50		2.00%	1.25%

- Historical loan yield = 4.47%
- New rates 50bp lower
 - Prepayment impact?
- New securities @ 1.25% vs lower cash returns
 - Do we buy rate or stay liquid?



Our Sample Bank – Funding Mix

- Strong DDA mix
- MMDA, NOW & Savings rates have some room for rate reduction
- Slight increase in brokered CDs in past year
 - Expensive
- Using FHLB overnight for cash needs

			% of	Current	Current Offer
Deposit Mix		Balance	Deposits	Cost	Rate
DDA	\$	99.00	15.00%	0.00%	0.00%
NOW	\$	115.50	17.50%	0.15%	0.15%
Savings	\$	132.00	20.00%	0.10%	0.10%
MMDA	\$	165.00	25.00%	1.00%	1.00%
Time - Retail	\$	115.50	17.50%	1.85%	1.30%
Time - Brokered	\$	33.00	5.00%	2.01%	1.60%
Total Deposits	\$	660.00	100.00%	0.72%	0.60%



Our Sample Bank – Projected Earnings

Income Statement	
Int Income / AA	3.78%
Int Expenes / AA	0.64%
NII / AA	3.14%
Non-Int Inc/AA	1.00%
Non-Int Exp/AA	3.00%
Non-Int Margin	-2.00%
Pre-tax, Pre-PLL NI	1.14%
PLL	0.20%
NI after PLL	0.94%
Taxes	0.32%
ROA	0.62%

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• Assuming:

- all yields and costs hold at current levels
- Minimal credit risk
- Strong non-int income levels
- Results
 - NII/AA of 3.14%
- ROA

Our Sample Bank – Projected Earnings with Rate Change

	Rates
Income Statement	Down
Int Income / AA	3.08%
Int Expenes / AA	0.00%
NII / AA	3.08%
Non-Int Inc/AA	1.00%
Non-Int Exp/AA	3.00%
Non-Int Margin	-2.00%
Pre-tax, Pre-PLL NI	1.08%
PLL	0.20%
NI after PLL	0.88%
Taxes	0.30%
ROA	0.58%

Income Statement	Rates Same
Int Income / AA	3.78%
Int Expenes / AA	0.64%
NII / AA	3.14%
Non-Int Inc/AA	1.00%
Non-Int Exp/AA	3.00%
Non-Int Margin	-2.00%
Pre-tax, Pre-PLL NI	1.14%
PLL	0.20%
NI after PLL	0.94%
Taxes	0.32%
ROA	0.62%

Income Statement	Rates Up
Int Income / AA	5.78%
Int Expenes / AA	2.24%
NII / AA	3.54%
	,
Non-Int Inc/AA	1.00%
Non-Int Exp/AA	3.00%
Non-Int Margin	-2.00%
Pre-tax, Pre-PLL NI	1.54%
PLL	0.20%
NI after PLL	1.34%
Taxes	0.45%
ROA	0.88%

What Bet Are We Making on Sustainability?

- Is your bet today any different today than 2 years ago when rates were higher?
- What rates do you most fear today?





Taking Action

Can we grow our way out of this?

- Add \$75 million in new assets
 - LT Assets with 2.90% Avg yield
 - ST Funding with 0.40% Avg cost
- Margin on growth 2.50%

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• Why would I add growth at a margin lower than current?

	Rates	After
Income Statement	Same	Growth
Int Income / AA	3.78%	3.70%
Int Expenes / AA	0.64%	0.62%
NII / AA	3.14%	3.08%
Non-Int Inc/AA	1.00%	1.00%
Non-Int Exp/AA	3.00%	2.73%
Non-Int Margin	-2.00%	-1.73%
Pre-tax, Pre-PLL NI	1.14%	1.35%
PLL	0.20%	0.20%
NI after PLL	0.94%	1.15%
Taxes	0.32%	0.39%
ROA	0.62%	0.76%

Our Sample Bank – Projected Earnings with Rate Change

	Rates		Rates	After	
Income Statement	Down	Income Statement	Same	Growth	Income S
Int Income / AA	3.15%	Int Income / AA	3.78%	3.70%	Int Incom
Int Expenes / AA	0.00%	Int Expenes / AA	0.64%	0.62%	Int Exper
NII / AA	3.15%	NII / AA	3.14%	3.08%	NII / AA
Non-Int Inc/AA	1.00%	Non-Int Inc/AA	1.00%	1.00%	Non-Int I
Non-Int Exp/AA	2.73%	Non-Int Exp/AA	3.00%	2.73%	Non-Int
Non-Int Margin	-1.73%	Non-Int Margin	-2.00%	-1.73%	Non-Int I
Pre-tax, Pre-PLL NI	1.42%	Pre-tax, Pre-PLL N	1.14%	1.35%	Pre-tax,
PLL	0.20%	PLL	0.20%	0.20%	PLL
NI after PLL	1.22%	NI after PLL	0.94%	1.15%	NI after F
Taxes	0.42%	Taxes	0.32%	0.39%	Taxes
ROA	0.81%	ROA	0.62%	0.76%	ROA

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Income Statement	Rates Up
Int Income / AA	5.40%
Int Expenes / AA	2.52%
NII / AA	2.88%
	r
Non-Int Inc/AA	1.00%
Non-Int Exp/AA	2.73%
Non-Int Margin	-1.73%
Pre-tax, Pre-PLL NI	1.15%
PLL	0.20%
NI after PLL	0.95%
Taxes	0.32%
ROA	0.63%

Did We Accomplish Our Goal?





Did We Accomplish Our Goal?

Goals for the coming 1-2 years:

- Maintain or Net Int Income\Net Income in rates unchanged, or rates down
- Maintain capital 2% above regulatory wellcapitalized levels
- Retain long-term, excellent credit clients
- Willing to give up potential earnings for real earnings

Examining the results

- Net Int Income
 - Remains at same level as rates unchanged
 - Improves in rates unchanged
 - Drops significantly in rates up
- What is the cause of rates up decline?
 - Is this an asset problem?
 - No, Yields higher on assets in Rates Up than pre-growth
 - Is this a liability problem?
 - Yes, Original funding beta lower
 - Addition of ST funds raises increase in funding costs
- Can we fix the funding problem?
- Can we manage to increase the "yield" on the asset?
- What happens to other relevant measures?
 - Capital, ROE, etc.



Balance Sheet Management

- Management must act now to embark on measure the risk vs. return of changes to balance sheet structures – Define your goals for sustainability
- Strong pressures remain on returns from markets, competition and scale
- Recognize that past strategies to forego interest rate risk resulted in reduced earnings levels, and potentially impacted competitive relevance



Defining Your Priorities

- What are the most important factors to you for the coming 3-5 years
- What are you expecting for economic conditions?
 - Curve remains relatively flat with a possible rise in 1-2 years
 - Potential exists for continued Inversion
- Given that, our goals are
 - Support current Net Interest Income Levels in Rates Unchanged or Rates Down situations
 - Maintain adequate levels of capital,
 - Define what that level is for your FI
 - Willing to forgo possible upside to earnings gain to support current or falling rates
 - Ensure that all plans are held to the same standards set



Session 2 Agenda

Institution Strategy

Does my lending strategy fit with my funding situation?

2 Market Awareness

Growth no longer comes from keeping doors open.

Quality of Inventory

Is what we offer the same as what the consumer is looking for?

What about Wholesale?

We have dry powder, now what? How do we fit wholesale into our plan?

5

1

3

4

How Do We Track Progress?

What does a budget look like? How do we measure marketing success vs. pricing success?

6 Nurturing the Plan

Does our staff know what we are trying to accomplish?

Thank You



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