



Subject: Announcement of Federal Home Loan Bank of Des Moines Relief Provisions for MPF® Loans Due to Midwest Flooding

Due to the devastating effects of flooding and other weather-related events in the Midwest, and following consultation with affected lenders, the Federal Home Loan Bank of Des Moines is working with its Participating Financial Institutions Servicers (MPF Servicers) to provide special relief to borrowers affected by these recent disasters.

MPF Servicers are authorized to suspend mortgage payments for three months (July, August, and September) for all borrowers qualifying for Individual Assistance, and whose property is located in the Major Disaster Areas as designated by FEMA on loans delivered under the MPF Program. (Major Disaster Areas are listed on FEMA's website at www.fema.gov) MPF Servicers under the Scheduled/Scheduled remittance option are expected to continue to make P&I advances as required. MPF Servicers that are servicing Government Loans should follow the disaster relief policies issued by FHA, VA, or USDA Rural Development as applicable.

MPF Servicers are expected to obtain information on each affected borrower's current situation. This includes determining the extent of the borrower's loss of income, assessment on all property damage, and working with the borrower on the assessment of all property insurance claims.

For all borrowers whose property is located in the Major Disaster Areas, MPF Servicers are encouraged and authorized to:

- Waive late fees for the months of July, August and September;
- Not file negative reports to the credit repositories for any payments not made for the months of July, August and September;
- Expedite the release of insurance proceeds to help borrowers needing resources to repair their homes; and
- Suspend all collection and foreclosure proceedings during this three-month period.

Following this three-month period, MPF Servicers should complete an assessment of each mortgage to determine the appropriate workout alternative that best fits the borrower's circumstance. All affected MPF Servicers are required to work with the MPF Program Master Servicer and/or the mortgage insurance company (if applicable) in determining the appropriate course of action on each affected mortgage. The MPF Program will continue to evaluate the situation to determine whether this suspension should be modified to provide additional relief on a case-by-case basis.

If you have any questions, please contact Brad Meader at (800) 544-3452 ext. 1034, Donna Iddins at ext 1043, or Steve Schuchmann at ext. 1007, or call the MPF Customer Support Desk at (877) 463-6673.